

CSX Intermodal Terminals Implements Tideworks TOS Across Its Full Network *Bedford Park marks successful deployment of Tideworks' solutions across CSX's 31-site terminal network*

SEATTLE, October 22, 2019 – [Tideworks Technology® Inc.](#) (Tideworks), a full-service provider of comprehensive terminal operating system (TOS) solutions, today announced that CSX Intermodal Terminals' entire terminal network is live with Tideworks' terminal operating system (TOS). CSX's largest terminal, Bedford Park, marks the final terminal in its network to convert to Tideworks' intermodal TOS solutions, which utilizes Tideworks Intermodal Pro® (IPRO) TOS and Traffic Control™ equipment dispatch system. These Tideworks solutions help increase efficiency of container and railcar management and improve accuracy and coordination of container and truck movements throughout CSX's network of terminals.

"We first selected Tideworks for our greenfield and highly-automated Northwest Ohio Terminal (NWOH) in 2009," said Gary Van Tassel, director operations planning and network design at CSX Intermodal Terminals. "As we continued to see operational improvements with the conversion to Tideworks, we made the decision to partner with Tideworks across our entire intermodal network."

The full-network implementation provides terminals and transportation logistics companies with a readily accessible platform to meet operational traffic demands and reduce congestion by streamlining the flow of over-the-road trucks in and out of the terminals.

"The go-live at Bedford Park signifies the final implementation across CSX's entire existing intermodal terminal network and a major milestone for Tideworks as we expand our intermodal offerings and continue to invest in the North American and European rail markets," said Thomas Rucker, president of Tideworks. "We highly value our partnership with CSX and are proud of the success of the 31-site implementation."

About Tideworks Technology

Tideworks is a full-service provider of comprehensive terminal operating system solutions for marine and intermodal terminal operations worldwide. The company helps more than 120 facilities run their operations more efficiently and profitably. From optimized equipment utilization to faster turn times, Tideworks works at every step of terminal operations to maximize productivity and customer service. For more information about Tideworks Technology, a Carrix solution, visit www.tideworks.com.

About CSX Corporation:

CSX, based in Jacksonville, Florida, is a premier transportation company. Through its subsidiaries, CSX provides rail, intermodal and rail-to-truck transload services and solutions to customers across a broad array of markets, including energy, industrial, construction, agricultural, and consumer products. For nearly 200 years, CSX has played a critical role in the nation's economic expansion and industrial development. Its network connects every major metropolitan area in the eastern United States, where nearly two-thirds of the nation's population resides. It also links more than 230 short-line railroads and more than 70 ocean, river and lake ports with major population centers and farming towns alike. More information

about CSX Corporation and its subsidiaries is available at www.csx.com. Like us on Facebook (<http://facebook.com/OfficialCSX>) and follow us on Twitter (<http://twitter.com/CSX>).

About CSX Intermodal Terminals:

CSX Intermodal Terminals provides and arranges for the intermodal terminal services and trucking services for CSX Transportation's intermodal business. Containers and trailers are loaded and unloaded from trains, and trucks provide the link between intermodal terminals and the customer. CSX Intermodal Terminals operates 31 terminals across the eastern United States and Canada.

###

Media Contact

Colleen Moffitt

Communiqué PR for Tideworks Technology

206-282-4923 x113

colleen@communiquepr.com